

STRATEGIC PLAN

2025
TO
2028



NEW HAVEN
FARM HOME

OUR VISION

**EMPOWERING INDIVIDUALS
WITH DISABILITIES TO
LEAD FULFILLING LIVES
THROUGH HIGH QUALITY
SUPPORTED INDEPENDENT
LIVING/SPECIALISED
DISABILITY
ACCOMMODATION/
COMMUNITY
PARTICIPATION
SERVICES.**



OUR MISSION

**TO PROVIDE SERVICES
THROUGH
CLIENT CHOICE,
ACCESS AND
SUPPORT TO ENRICH
THE LIVES OF
PEOPLE LIVING WITH
A DISABILITY.**



STRATEGIC GOAL #1

EXPANSION OF OUR SUPPORTED INDEPENDENT LIVING SERVICE

KEY INITIATIVES:



Complete construction of 3 new purpose built homes



Onboard 10 additional clients to fill the newly created vacancies across the organisation



Onboard additional staff to meet the increased demand








STRATEGIC GOAL #2

DEVELOP A CAPABLE AND ENGAGED WORKFORCE



KEY INITIATIVES:

-  **Site specific training** with a focus on skills required to support individual clients on that site primarily prior to a significant staff movement between sites
-  **Small, frequent acknowledgments given to staff** to recognise acts of positive initiative within their role
-  **Increased expectation** of duties, programs and positions
-  **Staff development through internal training** in line with organisational goals
-  **Psycho-social training** for all staff

STRATEGIC GOAL #3

**ENCOURAGE,
PROMOTE
AND FOSTER
INNOVATION
ACROSS THE
ORGANISATION**

KEY INITIATIVES:



Increase environmentally friendly practices
across the organisation



Integrate technology to increase overall productivity



STRATEGIC GOAL #4

**INCREASE
ORGANISATIONAL
REACH
TO PROMOTE
CLIENT GROWTH**

KEY INITIATIVES:



Create dynamic relationships with support co-ordinators



Increase social media presence and ensure currency of website



Collaborate with external businesses for mutual positive returns



Increase reach capabilities through community involvement activities







NEW HAVEN
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94 Reserve Road, Freemans Reach NSW 2756

POST: PO Box 3202, Freemans Reach NSW 2756

PHONE: (02) 4579 6131

EMAIL: info@newhavenfarm.org.au

 /  @newhavenfarmhome

www.newhavenfarm.org.au